Humanities



Navigating Pathways in Entrepreneurship: A Comparative Study of the Challenges and Opportunities in Palestine, Jordan, and **Egypt**

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Abstract: Objective: This study presents a comparative analysis of entrepreneurship in Palestine, Jordan, and Egypt, focusing on the agriculture, handicrafts, and tourism sectors. The goal is to examine the challenges and opportunities faced by early-stage entrepreneurs in these industries, within the broader context of the region's unique political, economic, and social dynamics. Methodology: The research adopts a qualitative approach, combining in-depth interviews with entrepreneurs, analysis of country profiles, and secondary data sources. This methodology allows for a nuanced exploration of entrepreneurial motivations, development trajectories, funding mechanisms, and the sustainability of ventures. It also examines the influence of policy frameworks, institutional support systems, networks, and market dynamics in shaping entrepreneurial outcomes. Results: The study finds that resource limitations and institutional constraints are common across the three countries. However, social capital emerges as a critical enabler, particularly in contexts where institutional support is weak. Entrepreneurs often rely on informal networks to navigate systemic barriers. Despite these shared challenges, each country's entrepreneurial ecosystem displays distinct characteristics shaped by its political and cultural context. These differences affect the availability of opportunities and the strategies entrepreneurs employ. Conclusion: The findings highlight that there is no one-size-fits-all solution to fostering entrepreneurship in the region. Ecosystem maturity, institutional reliability, and social cohesion play significant roles in shaping entrepreneurial success. Contextual understanding is therefore essential in designing effective support mechanisms. Recommendations: To foster sustainable entrepreneurship, the study recommends targeted support programs that address sector-specific challenges, improve access to finance-particularly for youth and women-and strengthen institutional frameworks. Additionally, promoting crossborder collaboration and enhancing business support services are crucial for building more inclusive and resilient entrepreneurial ecosystems across Palestine, Jordan, and Egypt.

Keywords: Agriculture, Ecosystem, Entrepreneurship, Handicrafts, Social Entrepreneurship, Tourism.

استكشاف مسارات ريادة الأعمال: دراسة مقارنة للتحديات والفرص في فلسطين والأردن ومصر

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ملخص: الهدف: تقدم هذه الدراسة تحليلاً مقارنًا لريادة الأعمال في فلسطين والأردن ومصر، مع التركيز على قطاعات الزراعة والحرف اليدوية والسياحة. وتهدف إلى دراسة التحديات والفرص التي يواجهها رواد الأعمال في المراحل المبكرة ضمن هذه القطاعات، في سياق الديناميكيات السياسية والاقتصادية والاجتماعية الفريدة للمنطقة. المنهجية: تعتمد الدراسة على منهجية نوعية، تجمع بين المقابلات المتعمقة مع رواد الأعمال، وتحليل النقارير الوطنية والقطاعية، ومصادر البيانات الثانوية. تتيح هذه المنهجية فهما دقيقاً لدوافع ريادة الأعمال، ومسارات تطوير المشاريع، وأليات التمويل، واستدامة المبادرات. كما تستكشف تأثير الأطر السياسية، وأنظمة الدعم المؤسسي، والشبكات، وديناميكيات السوق في تشكيل نتائج ريادة الأعمال. أهم النتائج: تُظهر النتائج أن محدودية الموارد والقيود المؤسسية تمثل تحديات مشتركة في البلدان الثلاثة. ومع ذلك، يظهر رأس المال الاجتماعي كعامل تمكين حاسم، خاصة في السياقات التي يضعف فيها الدعم المؤسسي. غالبًا ما يعتمد رواد الأعمال على الشبكات غير الرسمية لتجاوز الحواجز النظامية. ورغم التشابه في التحديات، فإن كل منظومة ريادية في البلدان الثلاثة تتسم بخصائصها الخاصة، والتي تتأثر بالسياقات السياسية والثقافية، مما يؤثر بدوره على فرص ريادة الأعمال والاستراتيجيات المتبعة. الاستنتاجات والتوصيات: تؤكد النتائج على أنه لا توجد حلول موحدة لتعزيز ريادة الأعمال في المنطقة. يورو بحورة على مرس ريد المؤسسات، والترابط الاجتماعي، تلعب أدوارًا محورية في تحديد نجاح المشاريع الريادية. ولذلك، فإن الفهم العميق للسياق المحلي يُعد ضروريًا لتصميم آلبات دعم فعّالة. توصلت الدراسة إلى التمويل، خصوصًا لفئة الشعبات وتعزز الأطر المؤسسية. كما توصي بتشجيع التعاون الإقليمي وتطوير خدمات دعم الأعمال، من أجل بناء منظومات ريادية أكثر شمولاً وقدرة على الصمود

الكلمات المفتاحية: الزراعة، المنظومة البيئية، ريادة الأعمال، الحرف اليدوية، الريادة الاجتماعية، السياحة.

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Introduction

In the domain of contemporary academic and developmental research, entrepreneurship emerges as a dynamic force propelling innovation and fostering economic growth (Baumol & Strom, 2007; Kritikos, 2014) drawing substantial scholarly attention. Research shows that significant positive relationship exists between entrepreneurship and GDP per capita in developed and developing countries (Zarkua *et al.*, 2025).

The entrepreneurial landscape in the Middle East has undergone significant transformations in recent years, irrespective of the political conflicts that persist in the region. Palestine has emerged as a noteworthy participant in the evolving entrepreneurial landscape. With fewer than 300 tech enterprises, limited early-stage funding, and an absence of high-value scaleups, Palestine's startup ecosystem currently resides in the early-activation phase (Morrar et al., 2022). While few studies have delved into entrepreneurship within the national context of Palestine (Morrar & Baba, 2022; Morrar, et al., 2022), often amid the challenges presented by the Israeli occupation, they have indeed yielded invaluable insights into Palestine's business environment, encompassing aspects such as formulation socioeconomic policy and inclusion. It is essential to acknowledge that Palestine's business environment is not isolated but operates within a broader geographical framework that extends beyond its borders.

Jordan, with its diverse population and growing urbanization, is witnessing a flourishing entrepreneurship ecosystem. Entrepreneurs in Jordan were not only economically motivated but also exhibited a strong desire to contribute to the betterment of society (Al-Dajani & Marlow, 2010).

Egypt, on the other hand, has a larger and more mature entrepreneurial ecosystem, with access to investors and accelerators. Egypt's well-established trade infrastructure and ports enable entrepreneurs to access global markets more easily than in the case of Palestine. Also, entrepreneurs in Egypt like their counterparts in Palestine and Jordan, are driven by a desire to address pressing societal issues through their ventures (Fakoussa *et al.*, 2020).

This research aims to bridge a significant gap in the existing body of work by conducting a comprehensive comparative examination of entrepreneurship in Palestine, Jordan, and Egypt. The three countries characterized by their shared and divergent entrepreneurial contexts in the MENA region, which provide a rich basis for analysis. In addition to their shared cultural ties, historical legacies, and demographic similarities, they also face common regional political instability, which impacts market access, investment flows, and institutional support. In addition to the fact that each country has emerging entrepreneurial ecosystems in sectors like agriculture, handicrafts, and tourism, shaped by both traditional practices and modern innovations. Meanwhile, Palestine operates under unique political constraints with severe limitations on mobility, access to resources, and regulatory challenges due to the ongoing conflict (Morrar & Tawil, 2024). While Jordan offers a relatively stable political environment with governmental strong support entrepreneurship, it faces limitations due to its small domestic market and reliance on external aid. In contrast, Egypt possesses a larger, more mature entrepreneurial ecosystem with access to international markets and investors, though it struggles with institutional inefficiencies, financial constraints, and gender disparities.

The primary emphasis of the research is not on social entrepreneurship itself but rather on entrepreneurship and on entrepreneurial projects that incorporate a social dimension. a social dimension in Incorporating entrepreneurship can contribute the development of sustainable solutions that align with the cultural and societal values of the MENA region. Our study conducts an in-depth ofPalestine's entrepreneurial analysis landscape in comparative with Egypt and Jordan landscape. This approach enables us to grasp the specific intricacies of entrepreneurial environment, encompassing aspects such as product development processes, fundraising strategies, marketing tactics, financial management procedures, and the effectiveness of current support systems.

Our research focuses on three distinct sectors—agriculture. handicrafts. tourism—as they are industries influenced by both global and local dynamic. The selection of agriculture, handicrafts, and tourism reflects economic their vital role in employment, and cultural identity across Palestine, Egypt, and Jordan (see table 1). Therefore, studying entrepreneurship in these sectors provides insights on how entrepreneurs market navigate global trends. local regulations, and cultural considerations.

In the second section, a comprehensive background and literature review is introduced about entrepreneurship ecosystem in the MENA region focusing on the agriculture, handicrafts, and tourism sectors. Section three provide the theoretical background of entrepreneurship ecosystem. Section four introduces the stylized facts about each sector. Section five presents the methodology of the analysis, followed by the results (section six) and finally section seven provides the main conclusions and recommendations.

Background and literature review

Entrepreneurship—defined as the ownership, initiation, and management of ventures involving economic risk—plays a

crucial role in job creation, innovation, and economic development (Greve & Salaff, 2003). Its impact extends beyond business success, contributing to broader goals such as sustainable development and political openness (Farzanegan, 2014; Parrish, 2010). In the Middle East and North Africa (MENA) region—including Palestine, Jordan, and Egypt—entrepreneurship has gained increasing scholarly attention (Morrar *et al.*, 2022; Jarrar, 2022; Hassan, 2023).

The MENA region is emerging as a hub for entrepreneurial activity, supported by youthful population, expanding digital infrastructure. and growing access to technology (Alkasmi et al., 2018). These conditions foster innovation and business development. creating opportunities sustainable growth (OECD, 2021). Scholars have called for moving beyond traditional Western models to examine entrepreneurship diverse lenses and localized through perspectives (Terjesen et al., 2016).

Entrepreneurship in agriculture, handicrafts, and tourism differs from traditional sectors. While general entrepreneurship involves discovering and exploiting market opportunities (Naude, 2010; Shane, 2003), these sectors introduce unique characteristics. In agriculture, early ventures often revolve around adopting innovative farming methods, enhancing sustainability, or improving value chains (Brush & Vanderwerf, 1992). Success in this field requires a strong grasp of soil quality, climate, and evolving agricultural technologies (Etemad & Wright, 2003).

In handicrafts, entrepreneurship integrates creativity with cultural preservation. Artisans revive traditional crafts using modern design, digital marketing, and adaptive business models, blending heritage with innovation (Gravagnuolo *et al.*, 2025). This sector

demands both artistic sensitivity and commercial acumen (Smith, 2011).

Tourism entrepreneurship focuses on delivering authentic and sustainable travel experiences. It requires knowledge of local attractions, hospitality, and eco-friendly practices (Sheldon & Park, 2011; Sharma *et al.*, 2024). Entrepreneurs in this sector must address the growing demand for responsible tourism while crafting memorable visitor experiences.

Each sector presents specific challenges and enablers. Agriculture demands technical expertise, handicrafts require cultural knowledge and branding skills, while tourism depends on service quality and destination appeal. These distinct needs shape the entrepreneurial journey and influence the design of support mechanisms (Morrar *et al.*, 2024).

Theoretical background

The Resource-Based View (RBV) is a managerial framework that identifies strategic resources firms can leverage for sustainable competitive advantage (Barney, 1991). It is inherently interdisciplinary, with foundations in economics, ethics, law, management, marketing, and supply chain management (Hunt, 2013). According to the VRIN framework-value, rarity, inimitability, and non-substitutability—resources with attributes are key to gaining a competitive edge (Bhandari et al., 2020). RBV serves as a useful theoretical lens for startups in agriculture, guiding strategic resource allocation and positioning. In this context. effective management of key elements such as water, seeds, soil, and market demand is essential.

Innovations like precision agriculture and vertical farming, as well as advancements in tillage, pest control, nutrient, and water management, are transforming traditional practices and maximizing the sector's entrepreneurial potential.

Crafts making is experiencing a resurgence as both a hobby and a viable business model, often referred to as the "third wave of crafting" (Miller, 2017). This wave is characterized by the integration of technology and social media (Luckman, 2015), the fusion of tradition with innovation (Zulaikha & Brereton, 2011), a focus on sustainability and ethics (Wood, 2011), and increased community engagement activism (Kenning, 2015). entrepreneurs generate diverse types of value, ranging from material to idealistic, and from economic to transformational (Smagina & Ludviga, 2020; UNCTAD, 2010).

In the tourism sector, entrepreneurship is experience, centered on customer sustainability, cultural preservation, and strategic resource use. The Service-Dominant Logic (S-D Logic) framework emphasizes the co-creation of tourist experiences and the active role of tourists, with relationship quality being crucial to fostering loyalty and competitive advantage (Blazquez-Resino et al., 2015). Complementing this, destination management highlights the importance of strategic planning across sustainability, community engagement, and marketing to elevate the appeal of tourist destinations (Risfandini et al., 2022).

Stylized facts about the three sectors studied

Table 1 presents a summary of the main stylized facts in the three sectors studied: agriculture, handicrafts and tourism.

Table (1): Stylized facts in the three studied sectors (agriculture, handicrafts, and tourism) in Palestine, Jordan, and Egypt.

Table (1): Stylize	(1): Stylized facts in the three studied sectors (agriculture, handicrafts, and tourism) in Palestine, Jordan, and Egypt.		
	Palestine	Egypt	Jordan
	Although, agriculture sector has	Agriculture is the backbone of	Jordan's agricultural sector is
	experienced a decline in the	the economy, employing	crucial for the country's
	contribution to GDP in the last	millions and contributing	economic stability and food
	three decades, from 12.1% in 1994	significantly to the national	security. Despite challenges
	to 6.0% in 2022 (PCBS, 2023),	GDP with ample opportunities	such as scarce water
	due to the challenges posed by	for entrepreneurship. In 2023,	resources and arid climatic
	limited access to resources and	it contributed approximately	conditions, in 20222, it
	geopolitical constraints, however,	15% to the country's GDP	contributed around 5% to
	it remains an important livelihood	(State of Information Service,	the national Gross Domestic
	for many Palestinians, especially	2024a).	Product (GDP) and provides
	in rural areas, and it is the		employment for
	backbone of food security now and	Opportunities for water	approximately 3% of the
	in the future.	management entrepreneurship	workforce (FAO, 2025).
	~	as the Nile faces increased	Water scarcity and limited
Agriculture	Geopolitical factors, including	pressure from population	arable land (mostly in the
sector	land access and restrictions, pose	growth.	Jordan Valley) pose
	significant challenges to		significant challenges and at
	agricultural entrepreneurship.	Focus on value-added products	the same time opportunities
	D 1	such as juices, jams, dried	for youth entrepreneurship.
	Focus on new products in	fruits, and other value-added	
	AgriTech including greenhouse	products.	Focus on precision
	control/automation, drip	D	agriculture practices like
	irrigation/fertigation and	Precision agriculture startups	drip irrigation, climate-
	hydroponics	offering products that employ	controlled greenhouses, soil
	Increased annihosis on anomic and	farming optimization	sensors, and IoT devices.
	Increased emphasis on organic and sustainable practices - mostly	techniques including drip irrigation, smart sensors, and	Experimenting with the
	through developing new compost	data-driven farming.	production of high-value
	products	data-differi fariffing.	fruits, vegetables, and herbs
	products		that cater to niche markets.
	The handicrafts sector in Palestine, J	ordan, and Fount is uniquely nosi	,
	cultural richness embedded in the		
	tapestry of traditions, history, and heritage, which serves as a wellspring of inspiration for artisans.		
	Entrepreneurs in the sector leverage this cultural wealth to craft products that not only embody		
	artistic excellence but also carry deep cultural significance. This cultural richness is a substantial		
	advantage, as it appeals to discerning markets that seek authenticity and craftsmanship. However,		
	the political and economic instabi		
	availability of financial resources for		
	economic stability compared to Pal	lestine, which can facilitate access	to international markets and
		resources for handicraft entreprene	
	Gender-related challenges within		
		social norms may impose restricti	
		and their ability to engage in public life.	
	Handicraft sector plays a	The handicraft sector is a vital	Jordan's handicrafts have
Handicrafts	vital role in	contributor to Egypt's	great in economic
	the Palestinian economy as a part	economy, with exports	development and job
	of the tourism sector. It represents	reaching \$210.76 million in	creation in Jordan mainly for
	a main economic sector in terms of	2018, reflecting a 4% growth.	women and rural areas
	income and employment in	It plays a key role in women's	(Arinat, 2016).
	Bethlehem and Jerusalem.	employment, especially within	Focus is on textiles, mosaic
	Focus is on intricate olive wood	MSMEs, supporting	art and pottery depicting
	carvings and mother-of-pearl	livelihoods and promoting	Bedouin heritage.
	depicting religious artifacts,	inclusive economic	Crafts entrepreneurship is a
	traditional embroidery (mostly	development (Crown	notable strategy for
	functional and decorative art	Consulting for Agribusiness	empowering refugees, with
	pieces) embodying the Palestinian	development, 2021).	the potential to create
	identity.	Focus is on textiles, papyrus	competition for indigenous artisan entrepreneurs.
	Startups are mostly home-based	art, pottery, glassware, wood	arusan enuepreneurs.
	micro-projects with fluctuating	and copper crafts, handmade	
L	Projects with Haveauting	PP	I

	Palestine	Egypt	Jordan
	income with no vision or intention	carpets and leather products,	Relatively easy to source
	of registration/formalization of the	and traditional jewelry	raw materials (such as clay
	projects into businesses.	depicting ancient civilizations	for pottery and others)
		and Pharaonic motifs.	because of abundancy in the
	Difficulty in sourcing raw	With a more stable economic	region.
	materials including fluctuations in	environment, Egypt has more	G 1
	the availability and cost.	established channels for	Sales are affected by
	I. 4b 1	exporting handicrafts.	seasonal demand and many
	In the absence of foreign tourism and the limited ability to market	Salas are affected by	entrepreneurs utilize e-
	domestically, Palestinian	Sales are affected by competition from mass-	commerce platforms to access international markets
	handicrafts face significant	produced imports.	to offset the decline in sales
	challenges. These products are	produced imports.	during low-demand seasons.
	often considered luxury items	Egypt's well-established trade	This is enabled by Jordan
	rather than necessities, making	infrastructure and ports enable	establishing itself as a
	them less accessible to the local	entrepreneurs in the	cultural and heritage tourism
	population due to high cost. In	handicrafts sector to access	hub.
	addition, weak marketing	global market as more easily	
	strategies including limited use of	than in the case of Palestine.	Jordan has a larger and more
	e-commerce platforms and sales to		diverse market and more
	reach foreign markets.		developed infrastructure
			(compared to Palestine)
	Many logistical challenges related		affecting the overall
	to market access because of		business environment
	political (West Bank) and		including financial
	geopolitical issues (Gaza). Payment and transaction		transactions and logistics.
	challenges including limited e-		Jordan's strategic location in
	payment options.		the Middle East allows it to
	payment options.		serve as a gateway for
	Palestine startup ecosystem is in		entrepreneurs in the
	the early activation stage but with		handicrafts sector looking to
	a sluggish growth potential		access markets in the region.
	because of ongoing political		
	instability.		
	political and economic instability,		
	mainly the movement restrictions		
	hide the advantage of profound		
	cultural richness in Palestine.		
	Palestine, Jordan, and Egypt are endowed with a wealth of cultural and historical attractions that		
	create significant opportunities	for tourism entrepreneurship. Entr	repreneurs can seize these
	opportunities by offering guided tours, culturally immersive accommodations, and curated		
	experiences that bring history and culture to life.		
	Adventure tourism is a burgeoning trend across all three countries. Entrepreneurs in the tourism		
	sector can diversify their offerings to cater to the growing demand for adventure experiences. By providing services such as guided treks, rock climbing expeditions, and underwater excursions, they		
	can tap into this dynamic market.		
	Tourism holds significant potential	Tourism is the most dynamic	Tourism is a major driver of
Тонийс	as a contributor to the Palestinian	sector in Egypt's economy	Jordan's economy, indicating
Tourism	GDP but remains underexploited	contributing about 25% of the	its role in generating foreign
	due to Israeli restrictions. In 2022,	country's GDP in 2024 (State	exchange, creating jobs, and
	inbound tourism consumption	Information Service, 2024b).	stimulating other industries
	accounted for only 4.2% of		like hospitality,
	Palestine's GDP at current prices,	Startups are collaborating with	transportation, and retail. In
	highlighting the sector's untapped	existing local businesses,	2023, tourism receipts as a
	economic opportunities amidst	including hotels, restaurants,	percentage of Gross
	ongoing constraints (PCBS, 2024).	and transportation services, to create integrated travel	Domestic Product (GDP)
	Geopolitics negatively impact the sector in terms of travel	solutions.	grew to 14.6% (Ministry of Tourism and Antiquities,
	restrictions and security concerns.	solutions.	2024).
	10301100113 and security concerns.	<u> </u>	2027).

Palestine	Egypt	Jordan
	Emergence of online travel	Startups focusing on slow
Limited and underdeveloped	startups that offer a wide range	tourism including food and
infrastructure hinder startups from	of tourism services, including	culinary specialized tours.
offering visitor experience and site	flight bookings, hotel	T
accessibility.	reservations, and tour packages.	Innovative services focus on niche markets like
Startups struggle to compete with	раскадез.	ecotourism and adventure
established tourist destinations in	Emergence of tourism	tourism and capitalize on
the region due to limited marketing	experience platforms that	immersive VR experiences.
resources and negative media	connect travelers with local	-
portrayals.	guides, experiences, and	Startups engaged with tech-
Focus on adventure tourism	activities, allowing them to	driven tourism – mostly
enabled by religious sites, history,	explore destinations in a more	creating mobile apps that
and eco experiences.	authentic way.	provide information about historical sites, cultural
Startup emphasis on community-	Egypt, as a larger and more	events, and navigation
based tourism including themed	economically diverse nation,	assistance, enhancing the
trails, homestays, local crafts	has a wider range of funding	overall visitor experience.
workshops, and cultural	options, including government	-
performances.	grants and private investors.	Jordan, while smaller,
G :	F 1 1 00 1	benefits from strategic
Some experimentation with VR, AR, and 3D technologies to	Egypt has made efforts to	partnerships and international aid for its
improve tourism experiences.	promote sustainable practices in its coastal areas.	tourism sector.
improve tourism experiences.	in its coastai areas.	tourism sector.
Entrepreneurs utilize digital	Egypt, with its unique touristic	Jordan's commitment to eco-
storytelling platforms and content	attractions and its year-round	tourism in the Dana
creation to contribute to the	favorable climate, enjoys a	Biosphere Reserve and Wadi
tourism scene by highlighting the	more stable flow of tourists	Rum is well-documented.
stories, people, and places of Palestine.	throughout the year.	Jordan avnarianaas sama
Technical and funding support for		Jordan experiences some seasonality, with peak tourist
entrepreneurs and startups is		seasons coinciding with
scarce.		cooler weather.
Palestine faces unique challenges		
related to funding due to political		
and economic constraints.		
sustainability initiatives in Palestine are more focused on		
heritage preservation and		
responsible cultural tourism.		
Palestine, on the other hand,		
experiences more pronounced		
seasonality due to political factors		
and weather conditions.		

Methodology

Sample and Data Collection

A qualitative approach was employed to comprehensive gain yet detailed understanding of the challenges and opportunities encountered by emerging entrepreneurs in each respective country. For qualitative data collection, in-depth semistructured interviews were conducted with a diverse sample of 37 youth entrepreneurs (about 60% females) in each country (Palestine: 14, Jordan: 14, Egypt: 9) in the period between June and December 2022.

The interviews with early-stage entrepreneurs in Jordan and Egypt were facilitated using the Zoom platform. This approach was constrained by the lack of digital skills of many entrepreneurs which made it

difficult to reach them through digital channels, particularly in rural areas. For example, more than 35 interview requests were sent across the three different sectors for Egyptian entrepreneurs, but only 9 were able to respond.

Procedure

A list of the distribution of the interviews across the sectors is outlined in the appendix. Guiding questions for the semi-structured interviews were sent to the interviewees at least one week before the interview. To substantiate the findings and overcome the limited number of interviewees, the primary data (collected from the interviews) was supplemented by secondary sources, including country profiles, government reports, international organizations' publications, and case studies (Nadim and Hoffman, 2007; Ibrahim *et al.*, 2016; GEM, 2020; Fakoussa *et al.*, 2020).

Geared towards capturing the realities of the selected startups, with focus on the challenges and opportunities related to their ventures, the checklists for the interviews included themes on the biographical information on the founders including their motivations, intentions and goals, project background and trajectory, skills and informational gaps at the time of founding, seed funding received and sources, support organizations and programs and the overall market environment, challenges and available opportunities, assessment ofthe entrepreneurship ecosystem and identification of possible bottlenecks that hamper youth entrepreneurship, and identification of key stakeholders, policies, and entrepreneurship programs and their roles in the ecosystem (Appendix 2).

These overall themes allowed for capturing the shared challenges amongst all projects as they relate to entrepreneurship in the selected countries, but also for the space for noting the particular challenges and trajectories trailed by each venture. The checklists were subject to change based on the feedback of the first five interviews, but were found to be well suited for the objective of the interviews.

The selection of the interviewed ventures/projects relied on the following criteria: Active within one of the targeted sectors (or is closely related to them): agriculture, handicrafts and tourism, significant portion of projects being women-led, located in Palestine, Jordan and Egypt, relatively new ventures/projects (which have been started between the past three-five years) so as to be relevant to the current entrepreneurial context in these countries, and focusing on social entrepreneurial ventures that focus on finding sustainable solutions and innovative solutions.

The process also followed a snowballing approach starting with notable ventures that had been acclaimed in various entrepreneurial programs/competitions in the three countries for their potential. During the interviews, referrals were obtained from these projects for other ventures/projects that present unique lessons in the context cases and entrepreneurship. If relevant, the referred enterprises were interviewed and also asked for further connections. While effective for accessing hard-to-reach populations, snowball sampling approach has several shortcomings like selection bias and potentially less visible or informal excluding entrepreneurs. It also lacks the needed diversity, as referrals tend to come from similar networks, leading to homogenous samples.

As aforementioned, each interview consisted of questions spanning the entire process of founding a project: from ideation and motivation all the way to creating products/services, marketing and selling them. It is worthwhile to mention that the snowballing design has an inherent limitation as it relies heavily on existing social networks and connections. In order to minimize the potential

selection bias effect, the researchers made sure that the initial participants or seeds are identified from a diverse set (several entrepreneurship programs), represent different characteristics, and also by encouraging the seed participants to refer entrepreneurs who are outside of their close network.

Data Analysis

Processing and analyzing the interviews was done by first transcribing and coding them into themes in order to identify patterns, recurring topics, or shared experiences in terms of motivations, challenges, opportunities, perceived success factors, and unique aspects of the ventures — taking into consideration responses within each sector for sector-specific insights.

Results and discussion

Case studies from Palestine, Jordan and Egypt (Ibrahim et al., 2016; ILO, 2017; GEM, 2020; Abdelwahid et al., 2022; Ead and Elbadry, 2023; Alawamleh et al., 2023) provide concrete evidence that youth-driven social entrepreneurship is not merely a theoretical concept but a practical and impactful approach to addressing pressing challenges (alignment of entrepreneurial initiatives with the socioeconomic context), which validates the premise of the social entrepreneurship theory. In other words, case studies mirror the alignment between youth initiatives and the distinct challenges within the **MENA** region, reaffirming the relevance of the social entrepreneurship theory, and shed light on the motivations, challenges, and impact of young entrepreneurs in these countries, emphasizing the alignment between their initiatives and the unique socio-economic context

In Palestine, a region marked by ongoing political conflict and economic hardship, entrepreneurs are not merely driven by profit motives but are deeply committed to addressing critical issues such as unemployment and community development (Hashim *et al.*, 2017). Interviews found that youth entrepreneurs are rising to the challenge by developing creative solutions that address critical issues such as unemployment, poverty, access to education, youth and women empowerment, and building resilience. This commitment was reflected in their business models, which often incorporated social impact as a core element.

Visionaries in Jordan are harnessing the power of business and entrepreneurship to tackle social challenges such as unemployment, education inequality, and refugee support. Entrepreneurs in Jordan serve as a catalyst for local economic development and societal progress. Interviews found that some social entrepreneurial initiatives like "Ruwwad1" stands out as a leader in community development and empowerment, particularly in marginalized areas. "Soug Fann", a remarkable online marketplace for handmade crafts and locally produced products, on the other hand, empowers local artisans to access global markets, creating income opportunities and preserving traditional crafts. Jordan's rich historical and cultural heritage, including attractions like Petra and the Dead Sea. continues to draw tourists. This sector offers opportunities for entrepreneurs in tourismrelated services and experiences.

In the context of Egypt, youth, like their counterparts in Palestine and Jordan, are driven by a desire to address pressing societal issues through their ventures (Fakoussa *et al.*, 2020). Interviews show that entrepreneurs in Egypt are leveraging technology, education, and sustainability to drive change. Initiatives like "Nafham", provide free educational resources to students, bridging educational gaps, while

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⁽¹⁾ Ruwwad is a non-profit community development organization that works with disenfranchised communities through education, youth volunteerism and grassroots organizing. https://www.ruwwad.ngo/index.php/node/19.

"RecycloBekia" tackles electronic waste and job creation. "SolarizEgypt" is making strides in renewable energy adoption, addressing both energy access and environmental sustainability. In addition, young artisans leverage traditional craft techniques to create innovative ventures that simultaneously preserve cultural heritage and generate economic value. In 2022, the government issued a new fintech law and several venture capital funds were launched, some supported by state banks (Hill *et al.*, 2023)

Agriculture

Based on insights gathered from 11 in-depth interviews with agricultural entrepreneurs across Palestine, Jordan, and Egypt, it was found that the commitment of all three countries to support agricultural entrepreneurship is commendable. Government programs and policies aimed at streamlining processes, promoting innovation, and offering

financial incentives play a pivotal role in fostering the growth of this sector. However, some key challenges still face the agriculture entrepreneurs, which have some variation among the three countries.

Results from interview found that one of the most pressing common challenges facing the agricultural sector in Palestine, Jordan, and Egypt is water scarcity, which was underscored by most of the respondents in the three countries (see table 2). This shared issue arises from climate change, erratic rainfall patterns, and fierce competition for limited water resources. Agricultural entrepreneurs in these countries are compelled to adopt waterefficient irrigation techniques, such as drip irrigation, to mitigate the adverse effects of water scarcity on crop yields. Collaborative research and investments in sustainable water management practices are crucial to ensuring the sector's resilience.

Table (2): Challenges and Opportunities in the Agriculture Sector.

Country	Challenges	Opportunities
Palestine	- Water scarcity due to climate change and political	- Potential for innovation in AgriTech (IoT
	constraints.	applications)
	- Limited market access due to occupation.	- Sustainable water management practices
	- Financial constraints; fragmented arable land.	- Community-based agricultural initiatives.
	- Lack of mentorship in agri-tech.	
Egypt	- High cost of technology acquisition.	- Strong governmental support for agriculture
	- Limited training opportunities.	- Export-oriented crop production
	- Resource access issues; water management	- Investments in mechanization and
	challenges.	modernization
	- Market access limitations.	- Favorable domestic and international markets.
Jordan	- Water scarcity.	- Emphasis on precision agriculture
	- Resource limitations; small domestic market.	- Preferential trade agreements (e.g., Jordan-
	- Regional political instability	U.S. FTA)
	- Challenges for small-scale farmers in remote areas.	- Opportunities in high-value crops and niche
		markets
		- Strategic location for regional trade.

While entrepreneurs from the three countries emphasize the promotion of innovation in agriculture, the adoption of advanced farming technologies remains a challenge. They also face obstacles such as the high cost of technology acquisition, limited

training opportunities, and restricted access to resources.

Interviews found that modernization and productivity hold particular significance in the Palestine's agricultural landscape, where entrepreneurs grapple with a set of challenges distinct from their regional counterparts. These include complex political landscape, financial constraints, limited access to resources, and the fragmentation of arable land. Maysara, an agritech entrepreneur from Palestine mentioned that "despite being pioneers in utilizing IoT technology in the software and hardware parts of our product, the learning curve was steep and mentors in the field were scarce." Meanwhile, entrepreneurs in Jordan are generally open to embracing new technologies to bolster productivity. Nonetheless, the challenges persist, particularly for small-scale farmers situated in remote regions.

In Egypt, large-scale farming operations have successfully integrated modernization and mechanization into their practices, particularly in the cultivation of export-oriented crops. These advancements are facilitated by substantial investments and resource allocation.

Within Palestine, the specter of limited market access assumes a singular dimension, primarily arising from political constraints and the enduring Israeli occupation. Jordan enjoys relatively more accessible market avenues. Entrepreneurs readily engage with neighboring markets, bolstered by preferential trade agreements such as the Jordan-U.S. Free Trade Agreement. Egypt endowed with a sprawling and diverse marketplace both domestically and internationally, presents an intriguing facet of the limited market access challenge.

To address the challenges identified in the agricultural sector across Palestine, Jordan, and Egypt, policymakers should prioritize enhancing access to sustainable water management technologies through increased

investment in climate-resilient irrigation systems, such as drip irrigation and water harvesting techniques. Facilitating affordable financing mechanisms and tailored training programs can help entrepreneurs overcome barriers related to high technology costs and limited expertise, particularly in agri-tech fields. Regional collaboration in agricultural research, combined with knowledge-sharing platforms, can foster innovation and address mentorship gaps, especially for early-stage ventures. Additionally, improving market access through streamlined trade policies, enhancing export infrastructure, and supporting community-based agricultural initiatives will promote resilience, economic growth, and food security in the region.

Handicrafts

Results from the 14 interviews with entrepreneurs in the handicraft sectors in the three countries highlight remarkable results:

It shows that while artisans in these countries possess remarkable traditional handicraft skills passed down through generations, they often lack modern business and marketing expertise (see table 3 below). Nadia, a crafts entrepreneur in Palestine notes that "bridging this skills gap is vital to empower artisans and enhance their competitiveness in the global marketplace." Rawan, an artisan living in Karak, Jordan attributes her overall success of sustaining the startup to the diverse training programs that she took and "that covered not only craftsmanship but also business skills, digital marketing, and ecommerce management." She noted that "these skills are essential for entrepreneurs in the handicrafts sector."

Table (3): Handicraft Sector Challenges and Opportunities.

Country	Challenges	Opportunities
	 - Limited market access due to political constraints, movement restrictions, and high costs. - Weak marketing strategies and lack of modern 	Rich cultural heritage offering unique, authentic products. Potential growth through digital
Palestine	 business and marketing expertise. Difficulty sourcing raw materials with fluctuating availability and costs. Payment and transaction challenges due to limited e-payment options. 	storytelling and e-commerce. - Emerging interest in community-based and heritage-focused products.
Egypt	 Competition from mass-produced imports impacting local artisans. Lack of modern business and marketing expertise Limited professional support and high production costs. Gender inequality affecting women's participation in the sector. 	 Strong export potential with established trade infrastructure. Growing interest in traditional crafts, textiles, and jewelry. Opportunities for scaling through global markets and MSMEs.
Jordan	 - Lack of modern business and marketing expertise. - Seasonal demand fluctuations affecting income stability. - Competition from refugee-driven craft businesses. - Limited formalization of micro-projects, affecting growth potential. 	 Cultural tourism hub supporting demand for traditional crafts. Strategic location enabling access to regional markets. Potential for empowering women and rural communities through crafts.

While limited market access is a critical challenge for entrepreneurs in various sectors worldwide, its impact and scope can differ significantly among Palestine, Jordan, and Egypt in the context of the handicrafts sector. Palestinian entrepreneurs in the handicrafts sector often rely on neighboring countries and regional markets for trade due to limited access to global markets. Mariam who creates personalized embroidery designs in Gaza and sells them through Instagram notes that "it is difficult to penetrate global markets given my limited financial resources, yet I receive many personal orders from Arab countries. I deliver them through a small shipping company." This dependence can be both a challenge and an opportunity, as it may lead to specialized trade partnerships with nearby countries.

Access to capital and resources is a critical challenge for handicraft entrepreneurs in various sectors worldwide, and it varies among Palestine, Jordan, and Egypt in the handicraft sector. However, access to capital can still be challenging for startups and small businesses in

the handicraft sector, particularly in the absence of collateral or a robust credit history. Most interviewed entrepreneurs from Palestine and Jordan mentioned that, given their small volume of sales and fluctuating income, they decided not to formally register their startups. While this gives them operational flexibility, it negatively impacts their eligibility to receive loans and funding.

Egypt, as the most populous country in the region, provides handicraft entrepreneurs with a more developed economic infrastructure and access to capital. The Egyptian government has taken steps to facilitate entrepreneurship in the handicraft sector, attracting investment and promoting the sector's growth.

In terms of gender-related challenges, results show that women in Palestine have made significant progress, leading successful women-led entrepreneurial initiatives in the handicraft sector. Jordan has made notable progress in promoting gender equality and enhancing women's participation in the economy, including within the handicraft

sector. When asked about the motivation for starting their ventures, the majority of interviewed women entrepreneurs mentioned that their startups were driven by the desire to improve their families' well-being, achieve economic independence, breaking free from societal constraints and claiming control over their destinies. A few mentioned that their ventures are an act of self-expression and a platform to showcase their creativity and resilience in a society that sometimes undervalues them.

Gender-related challenges in Egypt's handicraft sector exhibit a broad range, with significant disparities between urban and rural areas. Nancy a craft entrepreneur from Egypt revealed that "urban centers offer more opportunities for women, including access to education and employment within the handicraft sector.

To support the growth of the handicraft sector in Palestine, Jordan, and Egypt, policymakers should prioritize comprehensive capacity-building programs that bridge the gap between traditional craftsmanship and modern business skills, with a focus on digital marketing and e-commerce. Enhancing access to affordable financing, particularly for informal and women-led enterprises, through micro-loans and grants can promote business formalization and scalability. Regional cooperation initiatives can improve crossborder market access, while investments in digital infrastructure will help artisans overcome logistical barriers, especially in politically constrained areas like Palestine. Additionally, fostering inclusive policies that address gender disparities, provide targeted for women entrepreneurs, support encourage community-based enterprises will ensure sustainable growth and resilience in the sector.

Tourism

The 12 entrepreneurs in the tourism sectors in the three counties agreed that the infrastructure development is a challenge in the tourism entrepreneurship of all three countries (see table 4 below). However, the extent and nature of this challenge can vary. Egypt, as a larger and more economically diverse country, has invested heavily in tourism-related infrastructure, Jordan has also made significant strides in infrastructure development. In contrast, Palestine faces more pronounced infrastructure challenges due to its unique political situation. Saed, a Palestinian entrepreneur who specializes in organizing guided tours for birds watching mentioned that almost all the sites that he visits with tourists lack public restrooms. He further notes that transportation lacks accessibility for those with disabilities.

All entrepreneurs from the three countries mentioned that political instability and security concerns in the Middle East are shared challenges in the context of tourism entrepreneurship. Egypt has experienced periods of political turmoil in the past, particularly during the Arab Spring, which had an impact on its tourism industry. Jordan, while generally stable, is located in a region with geopolitical challenges, and its stability is closely tied to the surrounding countries. Palestine's tourism sector can be particularly sensitive to political events and security situations, given its unique political context. Lina, an entrepreneur who organizes cultural and religious guided tours in Palestine noted that "fear of violence, instability, and travel advisories often cause tourist numbers to plumet, leaving hotels empty and tour guides idle not to mention the adverse impact on restaurants and souvenir shops."

Table (4): Tourism Sector Challenges and Opportunities.

Country	Challenges	Opportunities
Palestine	- Underexploited tourism potential due to Israeli	- Focus on adventure tourism and eco-
	restrictions.	experiences.
	- Limited infrastructure affecting visitor experience	- Community-based tourism including themed
	and accessibility.	trails and cultural performances.
	- Struggles with competing against established tourist	- Digital storytelling platforms to promote
	destinations.	tourism.
	- Political instability affecting funding and	- Use of VR, AR, and 3D technologies to
	sustainability initiatives.	enhance tourism experiences.
Egypt	- Competition from mass-produced imports in	- Dynamic tourism sector contributing 25% of
	handicrafts.	GDP.
	- Political instability causing sudden contractions in	- Strong collaboration with local businesses and
	demand.	online travel startups.
	- Limited infrastructure affecting visitor experience	- Established trade infrastructure for global
	and accessibility.	market access.
	- Challenges in sustainable practices in coastal areas.	- Promoting sustainable tourism practices in
		coastal regions.
Jordan	- Small domestic market limits long-term growth.	- Major driver of the economy with growing
	- Political instability in the region affecting tourism.	tourism receipts.
	- Regulatory bureaucratic hurdles in registration and	- Focus on slow tourism and eco-tourism.
	licensing.	- Strategic partnerships and international aid
	- infrastructure affecting visitor experience and	support.
	accessibility.	- Immersive VR experiences enhancing visitor
		engagement.

Licensing and regulations are common challenges faced by the majority of interviewed tourism entrepreneurs in all three countries in the context of tourism entrepreneurship. However, the specific regulations, permitting processes, and bureaucratic hurdles may differ. Entrepreneurs in Palestine, Jordan, and Egypt need to navigate their respective legal frameworks, which can vary in complexity and requirements.

Access to funding is a common challenge for entrepreneurs in the tourism sector across the board. All interviewed entrepreneurs highlighted the scarcity of funding opportunities for startups in the tourism sector, noting that entrepreneurs in this field may encounter sporadic pre-seed funding ranging from \$2,000 to \$5,000.

To enhance tourism entrepreneurship in Palestine, Jordan, and Egypt, policymakers should prioritize targeted investments in infrastructure, focusing on accessibility, public amenities, and transportation, particularly in underdeveloped areas like Palestine. Simplifying licensing and regulatory processes will reduce bureaucratic hurdles and encourage formal business growth. Regional cooperation initiatives to promote cross-border tourism packages can help mitigate the impact of political instability. Additionally, governments should expand financial support through tourism-focused grants, micro-loans, public-private partnerships to address funding gaps. Finally, leveraging digital technologies such as VR and AR in tourism marketing strategies can attract diverse audiences and improve resilience against external shocks.

Conclusion and Policy Recommendations

Our integrated theoretical analysis of entrepreneurship in Palestine, Jordan and Egypt provides insight into how Resource-Based View (RBV), Institutional Theory, Social Capital Theory and Entrepreneurial Ecosystem Theory intersect to influence entrepreneurial outcomes in these countries.

This suggests that whilst entrepreneurs possess an ability to develop many aspects of VRIN resources, particularly around technological innovation, those in Palestine are actively constrained by institutions (both hard and soft) from reaching their full potential.

Interview evidence indicates that Palestinian entrepreneurs experience a range of challenges: technical entrepreneurs are hampered by barriers to adoption of emerging technologies such as virtual reality (used in the tourism sector) and precision control systems (used in incubators and agriculture); accelerator programs promote funding incentives without simultaneously addressing resource acquisition for early-stage ventures. In addition to these challenges, the lack of support services related to business development, lack of market information asymmetry as well as absence of a proper research and business strategy further exacerbates these issues. These results are consistent with the central role of institutional support predicted by our theoretical framework consideration of necessary resource development.

While Egypt's entrepreneurship ecosystem has advantages of relatively more mature institutional frameworks and resource infrastructure, it also still faces critical challenges. While the government pledges to assist entrepreneurship and the country possesses geographical advantages, continue to contend with entrepreneurs institutional limitations ranging from financial access to market restrictions, as well as gender disparity. Entrepreneurs with tech backgrounds in Egypt want to use advanced technologies such as AI and machine learning, but they cannot scale because of understaffed resources. Political instability is a long-term issue that creates sudden contractions in demand especially for tourism. Our theoretical lenses also help analyze why, even in more developed ecosystems, institutional conditions and access to resources continue to matter for entrepreneurship.

Jordan occupies an intermediate category: strong state backing and educational support for institutional development, but facing significant hurdles in ecosystem building (Al-Wedyan et al., 2021). Drawing on our theoretical architecture, Jordan nonetheless faces resource limitations in an inevitably much smaller domestic market as well as regional political instability affecting institutional roots. It accentuates the role of social capital in dealing with institutional constraints. particularly for women entrepreneurs at a country level. Not only is financial access an especially acute problem in Jordan, more so for early-stage ventures, but investor interest is also growing. The case of Jordan illustrates opportunity structures how for women entrepreneurs are not solely determined by institutional environments, but rather through a complex interplay of cultural norms and societal expectations.

Theoretical Implications for the MENA region

On the basis of a cross-sector analysis, we identify some important common trends across the three countries. We observe that most technologies are significantly constrained by the availability of resources, but this burden can differ across both sectors and nations. Entrepreneurial outcomes are heavily mediated by institutional frameworks, with political stability being among the most prominent factors.

That social capital becomes even more important when it comes to dealing with challenges, particularly in places where the structures of institutional support are weaker. While the effectiveness of specific mechanisms will depend on how they interact with an ecosystem, ecosystem maturity is very country-specific and can vary widely from one to another. This provides major theoretical implications of this study.

The interaction between resources and institutions is more complex than once assumed in the literature on entrepreneurship. First, the interaction between resources and institutions proves more complex than previously recognized in the entrepreneurship literature, particularly in developing economies. Second, social capital serves as a crucial mediating factor in resource acquisition, especially in environments with institutional voids. Third, ecosystem development requires balanced development across all theoretical dimensions resources, institutions, social networks, and support structures.

This study adds to the theory and practice of entrepreneurship success in the MENA region, as it argues that there is no simple relationship between resource accessibility configurationally, institutional context and social capital mobilization through ecosystem maturity.

Our results lead to the conclusion that for policymakers, effective support of entrepreneurship is not achieved through isolated provisions such as forming a fund or providing training but rather requires a well-coordinated development across all these dimensions.

Policy Recommendations

At the national level, tailored policy interventions are essential to address the unique

challenges faced by entrepreneurs in Palestine, Jordan, and Egypt.

- In Palestine, there is a critical need to strengthen support for entrepreneurs through targeted financial programs, particularly for early-stage ventures in agriculture, handicrafts, and tourism. This can be achieved by facilitating access to grants and microloans tailored to the specific needs of small businesses. Additionally, streamlining bureaucratic procedures and reducing regulatory burdens will create a more conducive environment for business growth. Investments in digital infrastructure are also vital, enabling artisans to access broader markets through e-commerce platforms, while enhancing tourism infrastructure—such as improving transportation, signage, and accessibility can significantly boost the sector's potential.
- In Jordan, enhancing capacity-building for programs, especially women entrepreneurs, is key. This includes providing comprehensive training in digital marketing, e-commerce, and cross-border trade facilitation to help entrepreneurs expand beyond the limited domestic market. Given the country's water scarcity issues, promoting eco-tourism and sustainable agricultural practices, such as precision farming and water-efficient irrigation systems, can help mitigate environmental challenges while creating new business Simplifying opportunities. licensing processes and reducing bureaucratic hurdles will further stimulate entrepreneurial activity.
- For Egypt, expanding access to finance for micro, small, and medium-sized enterprises (MSMEs), particularly in the handicrafts and agricultural sectors, is critical. This could be achieved through the establishment

dedicated funding of programs and incentives for investors targeting these Fostering public-private sectors. partnerships will also play a pivotal role in supporting tourism startups, especially in developing innovative tourism experiences. Moreover, promoting the adoption of modern technologies in agriculture, such as smart farming techniques and sustainable management practices, water significantly boost productivity and resilience in the face of climate change.

The insights from this study offer valuable lessons that can be adapted to other countries facing similar developmental challenges:

- One key takeaway is the importance of cross-sector innovation. The integration of technology in traditional sectors—such as the use of IoT in agriculture, digital storytelling in tourism, and e-commerce in handicrafts—has proven effective enhancing productivity and market reach across all three countries. These innovations can be replicated in other developing modernize traditional economies to industries.
- Additionally, women's empowerment strategies observed in Jordan, where have successfully targeted programs increased female participation entrepreneurship, can inspire reforms in countries with persistent gender disparities. These programs demonstrate the importance of not only providing financial support but also creating mentorship opportunities and removing cultural and legal barriers to women's economic participation.

The potential for collaboration across the South Mediterranean (South-Med) countries is significant, especially in fostering regional entrepreneurship ecosystems. Establishing

regional entrepreneurship hubs focused on knowledge exchange and capacity-building in sustainable agriculture, cultural heritage crafts, and tourism can create a robust support network for entrepreneurs. Joint initiatives, such as cross-border incubators, regional trade fairs, and mentorship programs, can facilitate the sharing of best practices and promote economic integration. Collaborative efforts in areas like water resource management, renewable energy, and digital economy can address common challenges faced by the region.

In terms of EU-Mediterranean (EU-Med) partnerships, there is a strong opportunity to leverage the European Union's expertise and resources to support entrepreneurship in the Euro-Med cooperation region. strengthened through funding programs aimed at promoting digital transformation, green entrepreneurship, and cultural tourism. Initiatives such as technical assistance programs, business matchmaking platforms, and research collaborations can help South-Med countries adopt sustainable practices and access European markets. Additionally, the EU's focus on inclusive growth can support efforts to enhance women's participation in entrepreneurship, promote social enterprises, and strengthen the resilience of MSMEs against economic shocks.

Disclosure Date

- Participate: Ethical approval for this study was obtained from the authors' respective universities. Informed consent was obtained from all participants involved in the study, and all participants were informed of their right to withdraw at any time without consequence.
- Availability of data and materials: The datasets generated and/or analyzed during

the current study are available from the corresponding author upon reasonable request.

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