## Resilience of a Palestinian University Instructor Surviving War: A Grounded Theory Study

صلادة مدرّس جامعي فلسطيني نجا من الحرب: دراسة وفق نظرية التجذير

# Hassan El-Nabih<sup>1,\*</sup> & Sadek Firwana<sup>2</sup>

حسن النبيه1، وصادق فروانة<sup>2</sup>

<sup>1</sup>Department of English, Faculty of Arts, Islamic University, Gaza, Palestine. <sup>2</sup>Department of Curriculum and Instruction, Faculty of Education, Islamic University, Gaza, Palestine <sup>1</sup>قسم اللغة الإنجليزية، كلية الأداب، الجامعة الإسلامية، غزة، فلسطين. <sup>2</sup>قسم المناهج وطرق التدريس، كلية التربية، الجامعة الإسلامية، غزة، فلسطين

> \*Corresponding author: elnabih@iugaza.edu.ps Received: (28/1/2021), Accepted: (28/7/2021)

#### Abstract

This qualitative study addressed the devastating impacts of war on civilians by giving voice to a Palestinian university instructor who had a life-threatening experience during the Israeli aggressive war on the Gaza Strip in 2014. The data for the study were gathered from two different sources: (i) a narrative written by the instructor shortly after his recovery and (ii) a semi-structured interview conducted with him three years after this harrowing event. In order to explore and theorize the salient themes in the data, we adopted a three-phase grounded theory methodology. The initial coding phase yielded 30 important codes, which were compared and appraised in the focused coding phase, and three core categories could be identified: *adversities, adaptive factors,* and *positive outcomes.* Finally, the theoretical coding phase revealed *resilience* as the best fitting theoretical perspective to interpret the instructor's lived experiences before, during, and after his miraculous survival. We concluded the study with a discussion of its limitations, significance, and implications.

**Keywords:** War Survivor, University Instructor, Resilience, Occupied Palestinian Territories, Grounded Theory

#### ملخص

تناولت هذه الدراسة النوعية الآثار المدمّرة للحرب على المدنيين من خلال إسماع صوت مدرّس جامعي فلسطيني كان قد عايش تجربة هددت حياته أثناء العدوان الإسرائيلي على قطاع غزة في عام 2014. تم جمع بيانات الدراسة من مصدرين مختلفين: قصة كتبها المدرّس الجامعي بعد فترة وجيزة من شفائه ومقابلة شبه منظمة أجريت معه بعد ثلاث سنوات من هذا الحدث المروّع. ولاستكشاف وتفسير الموضوعات البارزة في بيانات الدراسة نظرياً، اعتمد الباحثان منهجية نظرية التجذير على ثلاث مراحل. أسفرت مرحلة الترميز الأولي عن 30 رمزاً مهماً؛ وبمقارنتها وتقييمها في مرحلة الترميز المركّز، تم تحديد ثلاث فئات أساسية: محن وعوامل تكيف ونتائج إيجابية. وأخيراً، أظهرت مرحلة الترميز النظري أن *الصلادة* هي أفضل نظرية تناسب وصف التجارب التي عاشها المدرّس الجامعي قبل وأثناء وبعد نجاته بإعجوبة. واختتم الباحثان الدراسة بمناقشة محدداتها وأهميتها ونتائجها الضمنية.

الكلمات المفتاحية: ناجي من الحرب، مدرّس جامعي، صلادة، الأراضي الفلسطينية المحتلة، نظرية التجذير

### Introduction

In conflict and war zones, civilians are exposed to acute traumatic experiences which result in negative impacts on their well-being; they suffer from mental, behavioral, and emotional problems (Batniji, van Ommeren & Saraceno, 2006; Cardozo et al., 2004; Giacaman et al., 2004; Khamis, 2014; Li, 2006; Shehadeh, 2015; Thabet & Thabet, 2015; Tol et al., 2013). On the other hand, research has also revealed resilience and coping strategies among those who faced adverse conditions in armed conflicts (Alvord & Grados, 2005; Atallah, 2017; Buckner et al., 2003; Darychuk & Jackson, 2015; Durden et al., 2007; Eggerman & Panter-Brick, 2010; El-Islam, 2015; Koenig, 2009; Loizos, 2008; Marie et al., 2017; Masten, 2001; Nuwayhid et al., 2011; Perez, 2008; Punamäki et al., 2006; Ryan, 2015; Thabet et al., 2013; 2015; Tol et al., 2013; Vesely et al., 2017).

This qualitative study is intended to address the devastating impacts of war on civilians by giving voice to a Palestinian university instructor (henceforth informant) who experienced a horrifying event during the Israeli aggressive war on the Gaza Strip in 2014. He was severely injured when his house was destroyed by an Israeli military aircraft while he was

inside. Fortunately, one of his children rescued him while he was choking to death. A three-phase grounded theory methodology (initial, focused, and theoretical coding) is adopted in the study, taking into account the contextual relevance of the war survivor's complex experiences and the themes and lessons emerging from them.

Historical Palestine had an area of roughly 10,500 square miles (27,000 square kms). It was bordered by the Mediterranean Sea in the west, by Syria and Jordan in the east, by Lebanon in the north, and by Egypt and the Red Sea in the south.

In 1948, the state of Israel was established on about 78% of historical Palestine. The systematic Zionist settler-colonial process accompanying this event entailed violent, ethnic cleansing operations; two-thirds of the indigenous Palestinian people were forced to flee their homes, turning into refugees in the remaining Palestinian territories (namely, the West Bank, the Gaza Strip, and East Jerusalem) and in different places in the world (Pappe, 2006).

In 1967, Israel continued its colonial project by invading and occupying the West Bank, the Gaza Strip, and East Jerusalem (referred to as occupied Palestinian territories, oPt), along with parts of Egypt, Syria, and Jordan (Mattar, 2005). The Israeli military occupation of the oPt over the past 50 years has involved humiliating control over different aspects of Palestinians' life, such as access to resources, land, and movement of people. These territories have poor infrastructure, and many Palestinians live in poverty within overpopulated camps (Amnesty International UK et al., 2010).

The Gaza Strip, the site of this study, is one of the most densely populated places in the world. Its area is roughly 365 square kms with 1.8 million inhabitants, the vast majority of whom are refugees from other parts of Palestine (Shehadeh, 2015).

In 2006, Israel imposed an illegal blockade on the Gaza Strip, which has resulted in severer socioeconomic conditions (e.g., food insecurity, high unemployment rates, long intermittent power outage). Palestinians there are denied the right to travel for education, medication, and work,

with rare exceptions made (Amnesty International UK et al., 2010; B'Tselem, 2017). In addition, Israel waged three aggressive wars on the Gaza Strip: in 2008/2009, 2012, and 2014. These wars left tens of thousands of Palestinian casualties and destruction of thousands of civic buildings (Barber et al., 2014).

On Day 48 of the Israeli 2014 war on the Gaza Strip, the informant of the study (a Palestinian university instructor) had a horrendous experience; he miraculously survived when his house was attacked by an Israeli military aircraft while he was inside.

# **Objectives of the Study**

Adopting a three-phase grounded theory methodology, this qualitative study aims at exploring the informant's lived experiences before, during, and after his miraculous survival. It also aims at theorizing the personal facets associated with how he maneuvered through the adversities that resulted from this horrific event.

# **Research Questions**

This study seeks answers to the following research questions:

- 1. What experiences are reflected in the narrative written by the informant?
- 2. What experiences are reflected in the interview conducted with the informant three years after his miraculous survival?
- 3. How can these experiences be theorized?

# Method

This qualitative study adopts a grounded theory approach, which "emphasizes continual interplay between raw data and the researcher's interpretations that emerge from the data. Its central purpose is to inductively develop a theory from data" (Fraenkel & Wallen, 2012, p. 14). In general, this approach involves a data analysis process that has three phases: initial coding, focused coding, and theoretical coding. According to Charmaz (2006), coding refers to "naming segments of data with a label

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that simultaneously categorizes, summarizes, and accounts for each piece of data" (p. 43).

# **Data Collection and Analysis**

Analysis based on grounded theory is not a linear, but a recursive process. As Fraenkel & Wallen (2012) state, "Data are collected and analyzed; a theory is suggested; more data are collected; the theory is revised; then more data are collected; the theory is further developed, clarified, revised; and the process continues" (p. 434). The data for this study were gathered from two different sources in two stages: (i) a narrative written by the instructor shortly after his recovery and (ii) a semi-structured interview conducted with him three years after this harrowing event. These are effective qualitative tools to elicit important aspects of personal lived experiences.

## **Data Collection Stage One: Narrative**

*Reborn from the womb of my destroyed house* is a narrative written by the informant, also a co-author of this study, as a first-hand account of his experience during Israel's 2014 aggression on the Gaza Strip. The informant was very close to death when his house was destroyed by an Israeli military aircraft while he was inside. The narrative was published online (El-Nabih, 2014) by Mondoweiss, which is "an independent website devoted to informing readers about developments in Israel/Palestine and related US foreign policy" (Mondoweiss, n.d.).

Narration is a fundamental technique people use for communication. Fisher (1984) defines narrative as "a theory of symbolic actions, words and/or deeds, that have sequence and meaning for those who live, create, and interpret them" (p. 2). Narrating a story is not just reporting what happened; it involves recounting an experience that has significance for the narrator. Therefore, in a narrative, the concern is not with semantics (constant meaning), but with pragmatics (contextual meanings).

### Data Analysis Stage One

Adopting the guidelines of grounded theory (Charmaz, 2006), we individually read the narrative several times in order to gain a sense of the

text. We also highlighted certain parts of the text through underlining, circling/boxing, adding margin notes and adhesive notes, and colormarking. We had several meetings in which we compared and discussed our notes to reach agreement.

In the initial phase of coding, we carefully selected segments in the narrative that represent concrete and explicit aspects of the informant's personal experiences within their social context, and we gave a code to each segment. In this initial stage of analysis, a good number of significant codes emerged.

In the second stage of coding, i.e., focused coding, we jointly reviewed the initial codes. We compared and appraised them to see patterns and determine which of these codes related to each other, thereby forming a broader conceptual core category. Three salient categories could be identified.

Finally, in the theoretical coding phase of the analysis process, we explained the relation between the emergent codes and categories, in order to construct a more comprehensible analysis and identify the theoretical perspective that is grounded in the data and best interprets the phenomenon at hand (Charmaz, 2006). This part of analysis process helped us to create a more meaningful analytic account of the informant's lived experiences within a theoretical interpretation that could be situated in the relevant literature.

### Data Collection Stage Two: Semi-structured interview

As noted above, grounded theory methodology involves a recursive process of data collection and analysis; the researcher keeps returning to coding and analysis throughout the data collection. Reflecting upon the initial insights drawn from the narrative analysis, we decided that an indepth semi-structured interview be conducted with the informant in order to reach saturation to a satisfactory degree. *Saturation* refers to "the point at which gathering more data about a theoretical construct reveals no new properties nor yields any further theoretical insights about the emerging grounded theory" (Bryant & Charmaz, 2007, p. 611).

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The purpose of the in-depth semi-structured interview was to probe into the informant's personal experiences after his miraculous survival and have a deeper understanding of how he managed to navigate the adverse conditions resulting from the destruction of his house. The ideas gained from the narrative analysis helped us formulate four main open-ended questions to ask in the interview: What main problems have you faced since your house was destroyed in 2014? How have you coped with these problems? What types of support have you received over the past three years? What special achievements have you had since 2014? These questions functioned as prompts to encourage the informant to narrate his experiences and views. Other questions arose spontaneously during the free-flowing conversation.

The informant's research partner conducted the interview, which lasted for about ninety minutes. It was digitally recorded, and later, it was transcribed by both researchers. We went through the transcript and matched it with the digital interview recording. We also looked for proper grammar, punctuation, and spelling. The transcribed, written account obtained from the interview was then coded and analyzed.

It should be highlighted that the informant filled two different roles: one of the researchers and the interviewee. Being interviewed, he had particular insights into what he was expressing in the interview; that is, he was focused on the recall of events and his perspectives on them. On the other hand, as a researcher during the data analysis, the informant was focused on the meanings of what he said and was looking for common themes (which was not what he was thinking about during the interview). In addition, having a research partner with whom he discussed and deliberated all data analyses minimized potential for bias in the analyses. We, therefore, believe that the informant-researcher's contributions to the analyses were particularly apt.

#### Data Analysis Stage Two

For data analysis of the transcribed interview, we followed the same approach highlighted above, i.e., Charmaz's (2006) three-phase coding of grounded theory. A few more significant initial codes were identified,

classified, and incorporated into the three core categories generated earlier. This process helped us understand the research findings and gain theoretical insights to account for the relationship between categories.

### Results

In the initial coding phase of both the narrative and the semi-structured interview, a total of 30 important codes related to the informant's lived experiences were identified. These initial codes were compared in the focused coding phase, where three core categories developed: *adversities*, *adaptive factors*, and *positive outcomes*. These core categories are presented below; the extracts of raw data given are intended to further elucidate the meanings of the categories and give readers a flavor of the original texts.

# **Core Category 1: Adversities**

The narrative and semi-structured interview depicted different types of hardships the informant went through. Much of the adversity emphasized was related to the Israeli cruel collective punishment inflicted on Palestinians. The informant's house was aggressively destroyed while he was inside. The centrality of home and its multi-dimensional meanings was confirmed in the data. Having a house of his own was a dream for the informant. He wrote, "I worked very hard for many years with the hope of living with my large family in a house of my own; only in 2005 did this dream come true."<sup>\*</sup>

To leave home by force was one great agony of the war. The 13 members of the informant's family had to leave their home immediately after the call he received from the Israeli army (a tactic used to force Palestinians to leave their homes shorty before an airstrike). In less than five minutes, the informant and his family were all in the street. While his old mother was walking barefooted into his car, she bitterly said, "We were forced to leave our house *barefooted* 66 years ago. Alas, this is happening again now!" Commenting on what his mother said, he recounted:

<sup>\*</sup> When not stated, the quotes are excerpts from the narrative.

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My mother's heartbreaking words reflect the ongoing suffering of the Palestinian people for about seven decades. She was recalling what happened to her family in 1948 (she was just nine years old). As she told us before, she was living at Kofakha Village, a few miles away from Gaza. Israeli troops attacked the village, destroyed her family's house, along with other houses, and burned their barn. They only just escaped with their lives and fled *barefooted* to Gaza.

The narrative stated that in the 2014 war, Israel was "hitting in the Gaza Strip very brutally, yet unwittingly; Israel seemed to have no real bank of targets." Although the informant devoted himself to academia and was never "affiliated to any militant or even political group," his four-story house was destroyed by an Israeli F-16 aircraft. In this traumatic event, he was badly injured, and fortunately, as he was approaching death, one of his sons miraculously rescued him. The narrative had a photograph of the destroyed house and another one depicting the moment when the informant arrived at the hospital. The two photographs reflected part of Israel's brutality against civilian Palestinians on one hand and the informant's griefs on the other.

Homelessness was extremely distressing for the informant. He bitterly commented, "Isn't it extremely difficult to lose one's home? ... Didn't the destruction of my house mean the death of many of our cherished dreams?" After the destruction of his house, the informant lived with his family at the house of one of his relatives, which was great stress and strain. After he recovered from his injuries, the family moved to a small apartment the informant rented. Displacement was a daunting challenge to such Palestinian war victims, and the future reconstruction of their house, especially under the Israeli siege on the Gaza Strip, seemed to be an extremely demanding task. "How long and how much will it take me to rebuild my house?" the informant bitterly asked in the narrative. When asked in the interview 'What challenges have you faced since your house was destroyed?' the informant referred to the family's 'broken economy' as the most distressing problem. He deeply sighed:

We lost our beautiful house along with our furniture and possessions. I rented a three-bedroom apartment. Imagine how difficult it was for my

13-member family to live for *three* years in a small apartment after living 'in luxury' and quiet in a four-story house. Of course, the situation placed a significant burden on our physical and emotional well-being. My seven sons shared one room. My old mother and three daughters (including disabled Yasmin) shared another. I couldn't afford a larger apartment. I had so many obligations. Four of my sons were university students. I was also struggling to meet my monthly loan requirements (interview data).

One special incident related to the informant's financial limitations is when one of his sons was about to get imprisoned. Very sadly, he recalled:

In an attempt to support the family financially, my eldest son received a loan to start a small business with one of his friends. However, it turned to be a big failure. I had to borrow money to redeem his loan; otherwise, he would have gone to jail. I never imagined such a terrible experience (interview data).

In another part of the interview, the informant addressed his financial situation from another, yet unfamiliar angle. He expressed his sorrow for not having been promoted to associate professorship at his university so far, which would entail institutional and financial advantages. This process requires certain academic achievements, including publishing a number of articles in peer-reviewed journals. He recounted:

I published a few articles before my house was destroyed. I have several topics for promising studies which can enrich knowledge. I have the skills to make it. Unfortunately, with the hardships I currently face, I'm not in the mood for that. There've been so many distractors (interview data).

The informant also referred to the frequent electricity blackouts in the Gaza Strip as a serious problem that further impacted inhabitants' living conditions:

Due to the Israeli siege, we in Gaza receive only a few hours of electricity a day on a rolling blackout schedule, which results in collapse of basic services and further damage to economy. It has negatively affected my performance as a university instructor and my children's as school and

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university students. In addition, it increases the burdens of managing households, especially those related to my disabled daughter and old mother (interview data).

In addition to the chronic disease of his disabled daughter, the informant referred to certain serious illnesses he and some of his family members suffered in the past three years. He had two medium surgeries, two of his children had car accidents, and his old mother stayed in hospital for a few days after a stroke. Fortunately, they recovered well. Although such illnesses are normal and could happen to any family, they, within the circumstances at hand, placed undue strain on the informant and his family.

A prevailing mood of anger at Israel's cruelty against Palestinians was reflected throughout the informant's first-hand experience account, and particularly in the questions raised towards the end of the narrative:

- Why did the so-called Captain Saleh lie to me? He said they would not target my house, but it was destroyed while I was inside; I miraculously survived.
- Why has Israel administered a relentless cruel siege on the Gaza Strip over the past eight years? Thousands of ill Palestinians died because they were denied the right to cross borders for treatment, and thousands more could not pursue their education abroad for the same reason.
- Isn't the Israeli occupation of Palestine the only occupation in the world in the 21<sup>st</sup> century?

Pain, both physical and psychological, was present in different parts of the data. Expressions used in the narrative to describe this nasty feeling include:

I horribly experienced death ...

On Day 48 of the war, I myself had a traumatic experience.

Alas, this is happening again now!"

My mother's heartbreaking words reflect the ongoing suffering of the Palestinian people for about seven decades.

I heard a deafening explosion.

The ground beneath my feet vibrated and the whole house shook very strongly.

The explosion, however, threw me into the living room. A lot of stones and burning sand started to fall on me. I felt very hot and was aching very badly, especially my face, arms, and legs.

Moreover, my eyes were stinging as a lot of sand and small pieces of glass went into them, especially the right one. Most importantly, the place was getting suffocating; there was almost no air to breathe. I coughed hard as I was not able to catch my breath. I thought I would surely die.

### **Core Category 2: Adaptive Factors**

Despite the informant's extreme adversities highlighted above, the findings also revealed that he continued to function successfully socially and academically. Overall, the adaptive factors we could identify in both data are *religious faith*, *education*, *optimism*, *mutual love with children*, *mother-father-wife*, *joy*, and *community support*.

### **Religious Faith**

The data revealed that the informant found spiritual support in religion. Although the target audience of the narrative was the international community, mainly westerners, its most critical moment—when the informant was choking to death after the destruction of his house—showed that he did not forget to recite his Islamic creed: *There is no god but Allah*.

Throughout the interview, however, the informant emphasized God's will and determinism by repeating several times religious expressions, such as *Alhamdulillah* (Thank God) and *In sha Allah* (If Allah wills). When asked what helped him to cope with his challenges, he stressed the importance of ritual practices, "I feel relieved when I perform salaat (prayer), recite Quran, and say supplications." In one part of the interview,

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the informant happily talked about his visit to Saudi Arabia with his mother and wife to perform *hajj* (pilgrimage) as one of the five pillars of Islam:

We applied for this spiritual event in 2008. But because such visits are limited, the three of us were scheduled for 2016. We had been saving for this important occasion. Of course, the financial situation was very bad, especially after the destruction of my house. Yet, the trip was well worth every effort and every dollar. It was just perfect! (Interview data).

### Education

The data revealed love of learning as another coping mechanism. In the narrative, the informant expressed his genuine affection for education:

I have devoted myself to academia; I have been a teacher for thirty years (school and university levels). I also have been to different countries, including Britain, the USA, and Canada. I won a British Council Summer School fellowship in Durham (1992), a Fulbright scholarship to get an MA in Linguistics from California State University-Fresno (1995-97), and a PFDP (Palestinian Faculty Development Program) scholarship to get a Ph.D. in Language Development from Boston College (2007-10).

One of the narrative photographs captures the informant's excitement upon completing his doctorate, illuminating the significance of such an academic achievement. The informant also instilled the love of education in his children; four of them went to university and majored in different important fields. In the interview, the informant proudly said that the four children already finished their undergraduate programs, and three of them were doggedly pursuing their studies towards a Master's degree. In addition, another son was majoring in Multimedia.

Although the informant, as noted above, did not realize his ambition to get promoted to associate professorship so far, he expressed pride in other academic achievements in the interview:

The Department of English, where I've been working, launched an MA program in Linguistics and Translation in 2015. It's the first MA program in these two fields in the Gaza Strip. The program greatly benefits

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the Palestinian community. I'm happy to be part of the program, to teach core courses, and to supervise quality theses (Interview data).

### **Optimism**

Optimism was found to be a third strategy that helped the informant to overcome adversity. Although the narrative focused on the horrific ordeal he went through when his house was destroyed, a mood of optimism and not giving up could be noted in certain parts of the narrative. As the informant recounted, his hope to own a house was fulfilled after working hard for many years. Not giving up was also clearly evident in the informant's attempts to leave Gaza towards the States to start his Ph.D. In addition, even at the most critical moment— as he was about to choke to death—the informant did not lose hope; the narrative read:

Nevertheless, I thought I still had to do something about the terrible nightmare. Hoping to get some help, I crawled a few yards forward over the debris around me. ... Despite the darkness of the place and the sharp pain in my eyes, I tried to look more carefully... Incredibly, I stretched my hand out and grabbed the source of the light. It was Talal's hand, who quickly supported me to move a few steps out of the apartment to the yard.

Towards the end of the narrative, the informant referred to the Palestinians' "hope to live in freedom, peace, and dignity." He bitterly, yet somewhat optimistically, asked:

Can't the international community, especially the American government, make reasonable efforts towards putting an end to the Palestinian suffering over the past 66 years? Wouldn't this help to create stability and peace for all nations in the region?

## Mutual Love with Children

The data revealed special loving bond between the informant and his children, which appeared to be a vital resource to cope with stressful conditions. He showed deep devotion and determination to create an environment that would help them to thrive. The narrative demonstrated:

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I have spared no effort to have my children well brought up and well educated. Four of my children went to university, majoring in IT, Management, Law, and Journalism. In preparation for their marriage, I added two floors to my house last year.

The informant was very much aware of the hard conditions he and his big family had in the apartment he rented after the destruction of his house. However, he was very confident about the future. As he believed, "Sacrificing comfort will be rewarded" (Interview data).

The informant's sacrifice and responsibility for his children was evident in his support of three of his sons towards their marriage. Through savings and loans from relatives and friends, the dream came true. In 2015, the eldest one got married in another rented apartment, and in 2016, the other two got married in one-bedroom apartments built temporarily in place of the destroyed house. In the interview, the informant happily recounted, "The weddings were really fantastic. More fantastically, my family has recently further extended. I've had three cute grandchildren!"

Similarly, the informant's children had unique love towards him. This was lucidly illustrated as the narrative reached its powerful climax. The informant's house was destroyed while he was inside; he thought he would surely die. Three of his sons were injured by flying debris in the explosion. However, while bleeding themselves, they bravely rescued their father. Immediately after the house destruction, Talal went in without hesitation despite the serious risk to search for his father, and when he found him, he quickly supported him to move out of the place. The narrative read:

[Talal] cried very excitedly, "Dad's still alive! Dad's still alive!" My other two sons and some neighbors hurried to help; I was carried up the street. On the way, I felt my sons kissing me; they were overjoyed that I was rescued.

## Mother, Father, and Wife

The data also revealed another emotion-focused coping strategy represented by the genuine relationship between the informant and his mother, wife, and late father. In several parts of the narrative, the informant referred to his mother to emphasize their special bond. The very beginning of the narrative read, "My mother gave birth to me...on July 3, 1961." This expression is much less commonly used than 'I was born on...,' but it helped to introduce the close intimacy the informant shared with his mother.

Another special mention of the informant's mother in the narrative was when he recalled the celebration of her 75<sup>th</sup> birthday as one of the meaningfully distinguished memories they had in their house. The affective scale of this social event was made clearer with the narrative amusing picture of the informant and his mother. In the interview, the informant also spoke of his mother with profound love and reverence:

My mother has never gone to school, but for me, she's the greatest school of kindness, tenderheartedness, and love of the good for all people. She has a special supplication, which I've never heard, and probably will never hear from other parents. My mother continually prays for me (and each of my siblings), 'May Allah lead all people to success, including you!' How great she is!

Although the narrative included brief mention of the informant's father and wife, he expressed great appreciation and love to both of them during the interview:

I'm very proud of my late father. He was the one who instilled the love of education in me when I was a child. He supported me during my BA program in Egypt. He strongly believed in my abilities and encouraged me to have an MA in the States. During my stay there, he patiently took care of my family. Unfortunately, he passed away before I got my Ph.D. I *did* dedicate this wonderful achievement to him. I'm deeply grateful to the countless things he'd done for me and the whole family. Rest in peace, dearest father!

My wife has made great sacrifices. I travelled alone to the States for my MA and later for my Ph.D. (total of about five years). She encouraged me and incredibly took care of our children during this critical time. She's had an invaluable role in my life in general, and during my recovery from the destruction injury in particular.

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### Joy

Despite the overall bleak picture painted in the narrative, there were still moments of happiness. Having a sense of joy seemed to be one of the informant's coping mechanisms. Searching the rubble for his father, Talal was thrilled to find out that he was still alive. While quickly supporting him to move out, Talal cried very excitedly, "Dad's still alive! Dad's still alive!" As the three sons were carrying their injured father up the street, they were kissing him; they were overjoyed with his miraculous rescue.

The narrative also brought back the fun the family had during the party held to celebrate the 75<sup>th</sup> birthday of the informant's mother. In the interview, the informant also recalled the positive emotions his family shared when his wounds and burns healed a few weeks after the house destruction. He recounted:

I still vividly remember what my son Ismail (7 years old at that time) said to me after I recovered. With tearful eyes, he humorously said, 'Dad, you've become more handsome than before the bombing!' Young Ismail's words convey significant meanings of innocence and hope for a better future.

## **Community Support**

After his house was destroyed, the informant received physical, emotional, and financial community support, which significantly contributed to his successful adaptation to the severe impacts of the harrowing event. As soon as the informant was rescued by one of his sons, some of his neighbors hurried to provide help in spite of the serious risk. They, along with the three sons, carried the informant up the street, where another neighbor offered him some water and a jallabia (a piece of clothing). The informant also appreciated the great effort made by the medical team who cared for him before and after his arrival at the hospital. As the narrative read:

An ambulance had already been called for, and within a few minutes it arrived. On the way to hospital, I was given some first aid. I was treated

for my wounds and burns at Shifa Hospital (central hospital in Gaza) and for the injury in my eyes at the Eye Hospital.

When the informant arrived at the hospital, some of his close friends and relatives were immediately on the scene. In the interview, he recounted, "They were making a very big risk. Indeed, their presence at this tragic moment meant a lot to me. I'm grateful to every one of them!"

After the informant was discharged from hospital, he and his family stayed for about two months at his father-in-law's house before they moved to a rented apartment. The informant treasured this particular memory, "My parents-in-law were very generous, kind, and helpful. I *do* value their warm hospitality at this critical time (Interview data).

Moreover, the informant referred to other sources of emotional support, including personal visits, calls, emails, and social media communication. He said:

While I was staying at my father-in-law's place and later in my rented apartment, I received overwhelming support from neighbors, relatives, friends, and acquaintances. They were very concerned about my wellbeing. Many visited or called me. Others sent email messages. In addition, many tweets and Facebook posts reported the horrible bombing. They expressed anger at what happened to me and excitement at my survival, wishing me a quick recovery (Interview data).

The informant pointed to one special supportive email message he received from one of his American professors. At first, he learned that the informant had been killed, so he decided to write a condolence message to the informant's children. During the interview, the informant quickly searched his email inbox and started reading part of the message:

As I am sure you know, we eventually received the worst possible news about you. It was with perverse joy that I spread the update far and wide that "he is only seriously injured." But it was joy, because it meant we hadn't lost you.

After receiving the terrible news, I began to compose a letter to your children in my head. I wanted to write to them and tell them of your time

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in Boston. Instead, I can tell it to you. The best ways to describe you as a scholar are "intense" and "driven." We saw you right from the start take a serious approach to your studies. It was impressive to see. But you also impressed us as doggedly determined to finish your degree, to support and return to your family and your homeland, and to make contributions that mattered (Message from informant's professor, interview data).

At the financial level, the informant highly valued the support provided through the Palestinian Ministry of Housing. This support significantly contributed to the partial reconstruction of his destroyed house. He and his family recently returned to it. Filled with hope for putting an end to their three-year experience of untold misery, he commented:

The Palestinian Ministry of Housing has been working very hard towards reconstructing the houses that were destroyed in the war. Israel targeted so many houses. My house has recently been partially reconstructed. This is a substantial improvement in our conditions. A few weeks ago, we left the rented apartment and moved back to our own house. *Alhamdulillah!* (Interview data.)

#### **Core Category 3: Positive Outcomes**

As noted above, the informant had a variety of resources that contributed to his successful adaptation in the face of adversities. Probing more deeply into his lived experiences, we found remarkable positive outcomes. The financial support through the Palestinian Ministry of Housing contributed to partially reconstructing the informant's destroyed house. Socially, three of his sons got married, making the family more extended. Religiously, the informant accompanied his mother and wife on a pilgrimage to Saudi Arabia. Academically, the informant contributed to the success of the new MA program in his university, and his children successfully maintained their academic performance.

#### **Theoretical Perspective Grounded**

Following grounded theory methodology, we collected the data without any preconceived theoretical perspectives about the subject under

investigation. The theoretical coding phase of the data sought an answer to the third research question of the study (i.e., *How can the informant's experiences be theorized?*). In order to identify the theoretical perspective that was grounded in the data, we examined the relation between the three core categories generated in the focused coding phase (i.e., *adversities*, *adaptive factors*, and *positive outcomes*). Based on our review of related research, *resilience* was developed as the best fitting theory for understanding the informant's (a university instructor war survivor) personal facets associated with how he maneuvered through his adversities in a war-affected setting. Resilience has been of current interest to researchers from a variety of disciplines, including psychiatry and anthropology. A very common definition of resilience is "the process of, capacity for, or outcome of successful adaptation despite challenging or threatening circumstances" (Masten et al., 1990, p. 426).

### Discussion

The purpose of this study was to provide an analytical account of the personal experiences of a Palestinian university instructor as a survivor of the Israeli 2014 war on the Gaza Strip. A three-phase analysis of grounded theory methodology (Charmaz, 2006) was adopted to explore and theorize the salient themes in the narrative and semi-structured interview. The findings revealed *resilience* as a grounded theoretical perspective that best describes the instructor's lived experiences before, during, and after his miraculous survival. Despite the adversities the informant faced due to the destruction of his house while he was inside, he was able to 'bounce back' (or more accurately, to 'bounce forward'), demonstrating resilience adaptive capacity and positive outcomes. A body of literature on resilience in conflict-affected settings offer support to our findings.

In line with previous research, the present study clearly indicated that war impacts on civilians go beyond physical damage (Darychuk, & Jackson, 2015; Giacaman et al., 2004; Joma'a & Thabet, 2015; Khamis, 2014; Li, 2006; Loizos, 2008; Nuwayhid et al., 2011; Punamäki, 2006; Punamäki et al., 2006; Shehadeh, 2015; Sousa et al., 2014; Summerfield, 2000; Thabet et al., 2013, 2015; Thabet & Thabet, 2015). This study focused on one episode of the Palestinian-Israeli protracted conflict, i.e.,

the 2014 war on the Gaza Strip, highlighting some inhumane acts that Israel inflicted on civilian Palestinians. As illustrated above, the severe injuries the informant had and the devastating homelessness and displacement experience he and his family went through had very traumatic consequences.

The findings of this study also dovetail with literature on civilians' resilience in war-affected zones; survivors who face collective trauma and oppression may develop adaptive responses that act as a buffer against mental health disorders. Despite adversities, the informant managed to lead a relatively normal life. His most important resilience resources shared with previous studies include *religious faith* (Bonanno et al., 2002; Darychuk & Jackson, 2015; Eggerman & Panter-Brick, 2010; El-Islam, 2015; Koenig, 2009; Marie et al., 2017; Perez, 2008; Thabet et al., 2013; 2015), *family bond and responsibility for children* (Alvord & Grados, 2005; Atallah, 2017; Buckner et al., 2003; Darychuk & Jackson, 2015; Eggerman & Panter-Brick, 2010; Loizos, 2008; Punamäki et al., 2006); Vesely et al., 2017), *community support* (Arafat & Boothby 2003; Durden et al., 2007; Haj -Yahia, 2007; Kira et al., 2014; Nguyen-Gillham et al., 2008), and *optimism* (Bonanno, 2004; Durakovic-Belko et al., 2003; Gregory & Prana 2013; Riolli et al., 2002).

Most importantly, linked to exiting related research, the findings of the current study revealed that some resilient civilians in armed conflicts appear to have the ability not only to cope with significant adversity but also to flourish (Arafat & Musleh, 2006; Bonanno, 2004; Hundt et al., 2004). As a university instructor, the informant of this study survived severe hardships; in addition, he showed strong motivation to thrive and spared no effort to realize high social, religious, and academic aspirations. As quoted earlier, one of his American professors described him as "doggedly determined to finish [his] degree, to support and return to [his] family and [his] homeland, and to make contributions that mattered."

#### Limitations of the Study

We were mindful of the limitations of the study. First, the whole study was about the lived experiences of a single individual, a Palestinian

university instructor as a war survivor; thus, the findings reached may not represent the broader population. The interest of qualitative research, however, is "about the experience itself and not about its distribution in a population" (Polkinghorne, 2005, p. 139). Interestingly, the findings of the study had their support in existing literature.

Second, despite the relatively rigorous and robust methods utilized to conduct this study, it is possible that the informant could have biased the findings by also being one of the researchers. However, as highlighted above, the informant played two different roles. Being interviewed, he was focused on recalling what happened to him. On the other hand, throughout the data analysis, he was trying to create a meaningful analytic account of the data. In addition, having the informant as a researcher of the study saved the methodological effort of member-checking and contributed to preserving and accurately representing meaning of the data. Therefore, the informant-researcher's roles aptly contributed to the data collection and analyses. Furthermore, the research partner with whom he systematically discussed the different stages of the study helped to minimize potential bias.

A third limitation of the study might be related to privacy and protection of confidential information. Nevertheless, it should be noted that both researchers had known each other well; they studied together for their doctorate at the same university in the States and had been teaching at the same university in Gaza for 20 years. The informant was comfortable about sharing the interview with the research partner (as well as with the readership of this journal). The trusting relationship made the partner, as a consummate professional, feel equally comfortable honestly analyzing the interview.

## Significance of the Study

This study is significant for several reasons. First, the grounded theory approach is not commonly employed to systematically study anthropological phenomena within the Palestinian context. By adopting this approach, the present study attempts to enrich knowledge in research methodology. Second, in war-affected settings, such as the Gaza Strip,

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inhabitants are collectively oppressed and traumatized; however, it is argued that different individuals may use different personal and environmental resources to cope with stressful situations (Harvey, 2007). Since there is no detailed empirical research that has investigated university instructors' life-threatening experiences in armed conflicts, this qualitative study seeks to fill a gap in the literature by exploring a Palestinian university instructor's experiences before, during, and after his miraculous survival. Third, the findings of the study have their implications presented in the next section.

#### **Implications of the Study**

The present study has certain important implications. The analytic account of the Palestinian university instructor's first-hand experiences would deepen understanding of the diverse impacts that war can have on civilian survivors and how they rebuild their lives, presenting an opportunity to add to resilience literature. In line with this implication, resilience in intellectual elites, especially from a longitudinal perspective, is likely to be a fruitful avenue for future research.

Moreover, the findings of the study may be relevant to mental health and disaster relief. Gaining a deeper insight into resilience and its factors may be useful in empowering those who go through adverse conditions.

Finally, a significant legal implication of the study can be drawn out from a question raised at the end of the narrative, "Can't the international community, especially the American government, make reasonable efforts towards putting an end to the Palestinian suffering?" It is imperative that Israel be held accountable for the crimes it has committed against the Palestinian people over the past seven decades and be compelled to respect human rights laws and United Nations' resolutions. That the international community bears this responsibility will ensure a just and permanent solution to the chronic conflict and "create stability and peace for all nations in the region" (Narrative data).

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